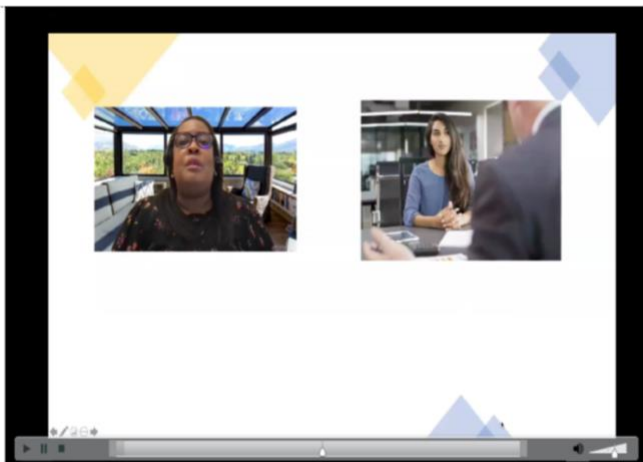




Welcome to the STAR Method Review

Let's Go!

What is the STAR Method?



Continue

The STAR Method

A format to answer behavioral interview questions that ask you to provide past experiences of how you handled a situation.



Re-Watch Video

Click a letter to learn more about the
STAR Method.

Continue

Description

This is the welcome page. There will be narration added about navigation and what the media asset is and how it will address learner needs. The "Let's Go!" button navigates learner to the next page.

One minute and twelve second video introducing the STAR Method and why it is important. Closed caption will be added. The "Continue" button navigates learner to the next page.

This is the flip card review page. The button to "Re-Watch Video" navigates the learner to the previous video and the "Continue" button navigates to the next page. The learner clicks on a letter to review the components of the STAR Method.

(View 1 of Flip Card Review)

The STAR Method

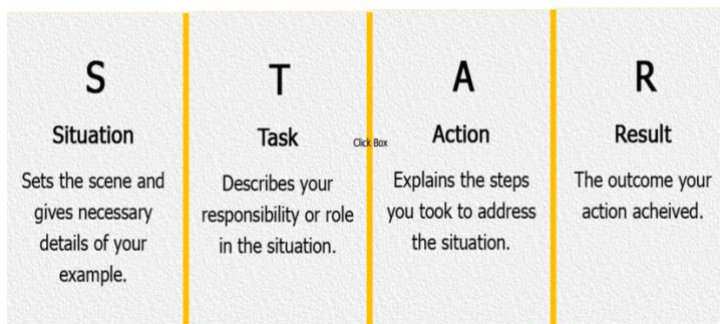
A format to answer behavioral interview questions that ask you to provide past experiences of how you handled a situation.



(View 2 of Flip Card Review)

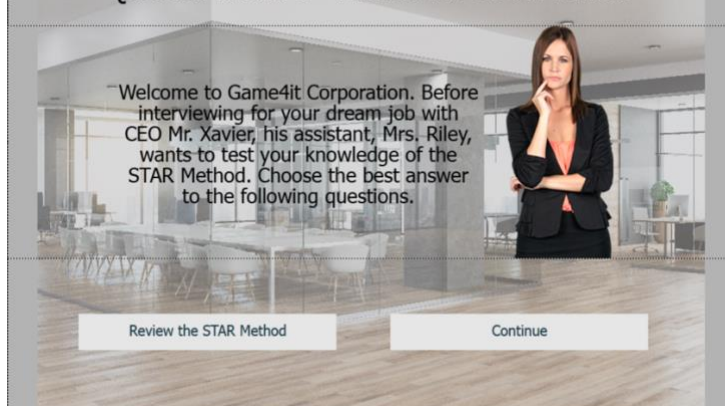
The STAR Method

A format to answer behavioral interview questions that ask you to provide past experiences of how you handled a situation.



This is the review page for remediation. This page helps the learner to review material due to an incorrect response. There are no buttons on this page. However, the learner can click on any section of the page to return to the quiz to try the incorrect question again.

Question Round 1 - What is the STAR Method?



This page starts the quiz portion of the review. In Round 1, learners meet Mrs. Riley, who is the CEO's assistant at Game4it Corporation. The learner will interview for their dream job and must answer a few questions about the STAR Method to move to the next round. There are two buttons on this page. The "Review the STAR Method" button navigates learner to the review on the previous page and the "Continue" button navigates to the next page. Narration may be added to this page.

Question 1 of 10 Multiple Choice

What does the acronym STAR stand for in the STAR Method?

- ☐ A) Situation, Technique, Action, Reaction
- ☒ B) Situation, Task, Action, Result
- ☐ C) Set, Task, Activity, Reason
- ☐ D) Situation, Task, Activity, Reason

Incorrect - Click anywhere or press 'y' to review and return to question.

<< >> Clear Submit

Question 2 of 10 Multiple Choice

Which question prompt is an example of the beginning of a behavioral question?

- ☐ A) Tell me about yourself.
- ☒ B) Tell me a time when....
- ☐ C) How are you feeling?
- ☐ D) What are your technical skills?

Incorrect - Click anywhere or press 'y' to review and return to question.

<< >> Clear Submit

Question 3 of 10 Multiple Choice

What is the STAR Method?

- ☐ A) The method to answer questions about your family.
- ☐ B) A format to complete a resume'.
- ☒ C) A format to answer behavioral questions about experiences during an interview.
- ☐ D) The method used to introduce yourself during an interview.

Incorrect - Click anywhere or press 'y' to review and return to question.

<< >> Clear Submit

Questions in Round 1 are multiple choice and worth 5 points. Learners will have a chance to remediate back to the review slide and try a question again when needed. Learners can also clear answers with the "Clear" button when needed. The arrow buttons are used when reviewing quiz results only. Learners lock in their answer by pressing the "Submit" button. Feedback is given after Submission. Clicking anywhere on the page after submitting an answer moves the learner to the next page or to remediation to try the question again.

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Question 3 of 10 Multiple Choice

What is the STAR Method?


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Incorrect - Click anywhere or press 'Y' to review and return to question.

<<
>>
Clear
Submit

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Question Round 2 - Tell me when....



You are now ready to meet Mr. Xavier, CEO of Game4it Corporation. He wants to know about your experience with solving work problems, working with teams, and leading projects. Choose the best answer to the following questions.

Review the STAR Method
Continue

In Round 2, Learners meet Mr. Xavier, CEO of Game4it Corporation. In this round, learners will read a portion of an interview answer and choose its STAR Method component by using a drop down menu to fill in the blank. There are two buttons on this page. The "Review the STAR Method" button navigates learner to the review page and the "Continue" button navigates to the next page. Narration may be added to this page.

Question 5 of 10 Fill-In-The-Blank

Complete the sentence below by filling in the blank using the drop down menu.

Mr. Xavier asks, "Tell me about a time when you achieved a goal that you initially thought was out of reach." Your answer includes the following:

"In my previous role, my company wanted to focus on email marketing and was looking to increase their list of email subscribers."

This response answers the Situation using the STAR Method.

Incorrect - Click anywhere or press 'Y' to review and return to question.

<<
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Clear
Submit

Questions in Round 2 are fill In the blank using drop-down menus and worth 10 points each. Learners will have a chance to remediate back to the review slide and try a question again when needed. Learners can also clear answers with the "Clear" button when needed. The arrow buttons are used when reviewing quiz results only. Learners lock in their answer by pressing the "Submit" button. Feedback is given after Submission. Clicking anywhere on the page after submitting an answer moves the learner to the next page or to remediation to try the question again.

Question 6 of 10 Fill-In-The-Blank

Complete the sentence below by filling in the blank using the drop down menu.

Mr. Xavier asks, "Give me an example when you handled unexpected challenges." Your answer includes the following:

"As one of the main event organizers and community managers at the company, I decided to take initiative and wanted to present our CEO as a speaker."

This response answers the Situation using the STAR Method.

Incorrect - Click anywhere or press 'Y' to review and return to question.

<< >> Clear Submit

Questions in Round 2 are fill In the blank using drop-down menus and worth 10 points each. Learners will have a chance to remediate back to the review slide and try a question again when needed. Learners can also clear answers with the "Clear" button when needed. The arrow buttons are used when reviewing quiz results only. Learners lock in their answer by pressing the "Submit" button. Feedback is given after Submission. Clicking anywhere on the page after submitting an answer moves the learner to the next page or to remediation to try the question again.

Question 7 of 10 Fill-In-The-Blank

Complete the sentence below by filling in the blank using the drop down menu.

Mr. Xavier asks, "Tell me a time when you went above and beyond to deliver an excellent customer experience?" Your answer includes the following:

"The client enjoyed the presentation. They were so impressed to the attention to detail that we closed the deal soon after."

This response answers the Situation using the STAR Method.

Incorrect - Click anywhere or press 'Y' to review and return to question.

<< >> Clear Submit

Questions in Round 2 are fill In the blank using drop-down menus and worth 10 points each. Learners will have a chance to remediate back to the review slide and try a question again when needed. Learners can also clear answers with the "Clear" button when needed. The arrow buttons are used when reviewing quiz results only. Learners lock in their answer by pressing the "Submit" button. Feedback is given after Submission. Clicking anywhere on the page after submitting an answer moves the learner to the next page or to remediation to try the question again.

Question 8 of 10 Fill-In-The-Blank

Complete the sentence below by filling in the blank using the drop down menu.

Mr. Xavier asks, "Tell me about a time you failed and what did you learn?" Your answer includes the following:

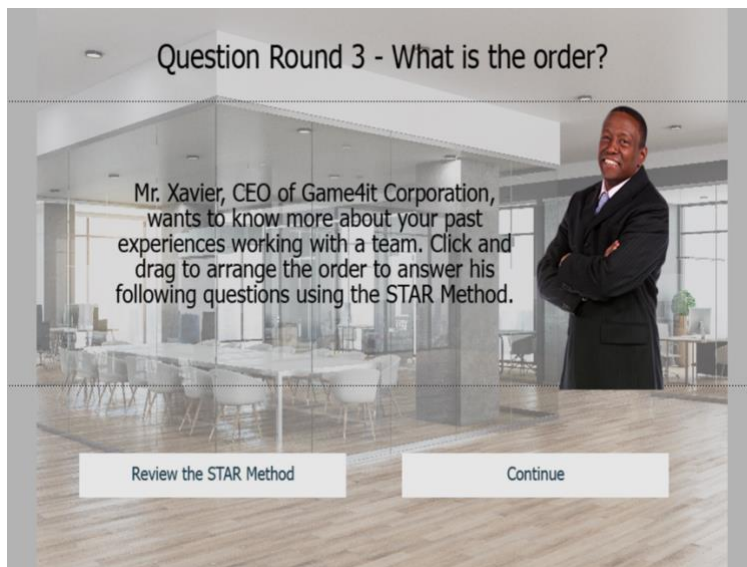
"I had to inform our client about the issue, give an updated deadline to our team, and fix the mistake."

This response answers the Situation using the STAR Method.

Incorrect - Click anywhere or press 'Y' to review and return to question.

<< >> Clear Submit

Questions in Round 2 are fill In the blank using drop-down menus and worth 10 points each. Learners will have a chance to remediate back to the review slide and try a question again when needed. Learners can also clear answers with the "Clear" button when needed. The arrow buttons are used when reviewing quiz results only. Learners lock in their answer by pressing the "Submit" button. Feedback is given after Submission. Clicking anywhere on the page after submitting an answer moves the learner to the next page or to remediation to try the question again.



In Round 3, learners will read an answer to a behavioral question from Mr. Xavier and put the answer in order using the STAR Method. This quiz section uses drag and drop to answer. There are two buttons on this page. The “Review the STAR Method” button navigates learner to the review on the previous page and the “Continue” button navigates to the next page. Narration may be added to this page.

Question 9 of 10 Sequence

Mr. Xavier asks, “Describe a time when you were under a lot of pressure at work and how did you react?” Click and drag to arrange in sequence the answer below using the STAR Method.

- 1) In my previous job as an account executive, one of my co-workers quit after signing our biggest client.
- 2) I had a load of account and was assigned the new client as well.
- 3) I restructured my task list to manage all of my duties and sacrificed evenings and weekends.
- 4) The client was so impressed with my dedication, they signed a contract of \$5 million.

Incorrect - Click anywhere or press 'y' to review and return to question.

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Clear
Submit

Questions in Round 3 are sequencing questions using drag and drop to place answer and worth 20 points each. Learners will have a chance to remediate back to the review slide and try a question again when needed. Learners can also clear answers with the “Clear” button when needed. The arrow buttons are used when reviewing quiz results only. Learners lock in their answer by pressing the “Submit” button. Feedback is given after Submission. Clicking anywhere on the page after submitting an answer moves the learner to the next page or to remediation to try the question again.

Question 10 of 10 Sequence

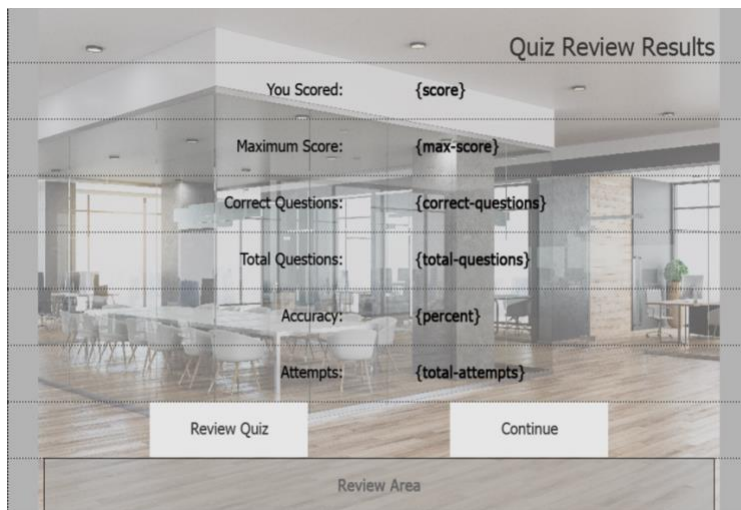
Mr. Xavier asks, “Share an example of a time when you faced a difficult problem at work and how did you solve the problem?” Click and drag to arrange in sequence the answer below using the STAR Method.

- 1) An associate put a dress out on the floor that a customer purchased online and another customer purchased.
- 2) I had to make this for the customer to uphold my service level standards and company reputation.
- 3) I called the customer about the mistake, located another dress, and delivered it pressed along with a gift card.
- 4) The customer was thankful and wrote us a five-star review on several review sites.

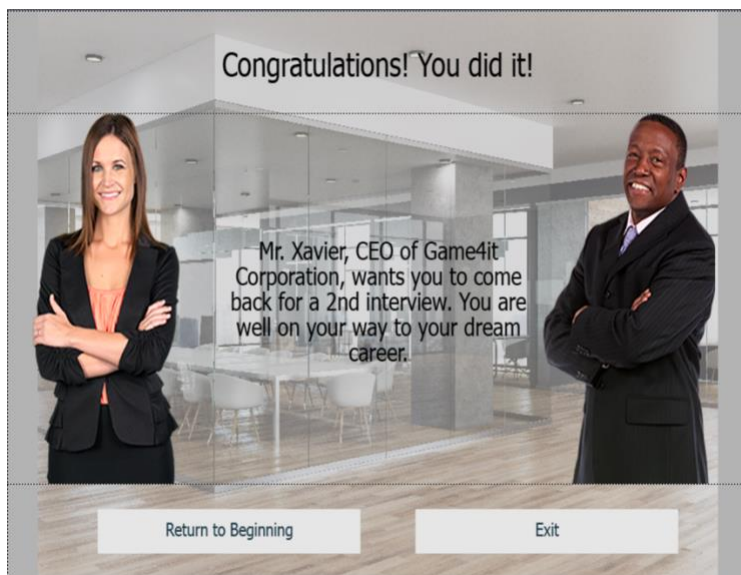
Incorrect - Click anywhere or press 'y' to review and return to question.

<<
>>
Clear
Submit

Questions in Round 3 are sequencing questions using drag and drop to place answer and worth 20 points each. Learners will have a chance to remediate back to the review slide and try a question again when needed. Learners can also clear answers with the “Clear” button when needed. The arrow buttons are used when reviewing quiz results only. Learners lock in their answer by pressing the “Submit” button. Feedback is given after Submission. Clicking anywhere on the page after submitting an answer moves the learner to the next page or to remediation to try the question again.



This is the results page. Adobe Captivate collects data on the learner's progress. Their score, number of correct questions, Accuracy (%), and the number of attempts is recorded. If a learner does not pass with 70% accuracy, a "Retake Quiz" button will appear for the learner to retake the quiz. There are two buttons on this page. A learner can click the "Review Quiz" button to review their answer choices and feedback. The "Continue" button moves the learner to the next page.



This is the congratulations page and final page of the quiz review. The learner receives a 2nd interview, one more step to landing their dream job. There are two buttons on this page. The learner can click the "Return to the Beginning" button to return to the welcome page or click the "Exit" button, which exits the program.